A POWERFUL HEALTH BENEFITS PLATFORM MADE FOR TODAY'S EMPLOYER-SPONSORED HEALTH PLANS

More than ever, the people that lead and facilitate employer-sponsored health plans are focused on controlling runaway costs while offering health plan members optimal access to medical care and support.



At Contigo Health, LLC, we are on a mission to build a new healthcare ecosystem to provide better healthcare for all.

Contigo Health, a consolidated subsidiary of Premier, Inc., is leading the way to financially sustainable healthcare. Contigo Health is a health benefits platform that leads direct-to-employer and direct-to-provider relationships. It is relentlessly focused on revolutionizing healthcare through appropriate, cost-effective, transparent, and thoughtful benefits design. Contigo Health® products include Sync Health Plan Administration and Centers of Excellence 360.

The Contigo Health Advantage

- // We're bringing transparency to the industry.
- // We're an ally in controlling costs.
- // We're simplifying the healthcare experience.
- // We're creating access from coast to coast and community to community.
- // We're improving outcomes and creating value along the care journey.

Introducing Contigo Health's integrated health benefits platform that will change the way you think about employer-sponsored health plans.

The Right Solutions at the Right Time

Through innovative health plan products and solutions, we're working to address the distinct needs of employer- and provider-sponsored health plans that provide health insurance for nearly half of all Americans.

Strengthened by Premier, Inc.

Premier, Inc., is on a mission to improve the health of communities. Premier is a leading performance improvement company serving more than 4,350 hospitals and health systems and approximately 325,000 other providers and organizations. As a consolidated subsidiary of Premier, Contigo Health is driven to create positive healthcare change and help provide access to cost-effective and high-quality care for all.



A Comprehensive, Member-Centered National Centers of Excellence Program for Health Plan Members

As pioneers of centers of excellence (COE) for over 25 years, we're revolutionizing bundled-cost care to take even better care of health plan members and control costs. This program uniquely addresses the whole person. Unlike other COE programs, Contigo Health® Centers of Excellence 360 offers health plan members a more comprehensive experience. It ensures that all medical needs are managed, not just the specialty care members are receiving.

- // Programs include orthopedics, cancer, and heart surgery and weight loss surgery
- // A bundled case rate
- // Options of in-person or virtual care to help plan members seek care with less disruption to their family and work lives
- // Providers and facilities that are extensively vetted for quality care and follow strict protocols
- // Optimized care, convenience, and cost-effectiveness
- // Support throughout each plan member's journey
- // Exceptional member satisfaction: 83 Health Plan Member Net Promoter Score²

Orthopedics

Providing the right care at the right time and place is the hallmark of our orthopedics offering. Contigo Health® Centers of Excellence 360 Orthopedics Program offers a more thorough approach to individual care plans, nonsurgical care (such as physical therapy and nutrition), and surgical optimization (for surgery-ready patients), which can lead to improved outcomes. Care plans include virtual services and in-person care.

Cancer

When a person is facing a cancer diagnosis, they're going to have to make some of the most important decisions of their life. Our cancer program gives them a powerful advocate in their corner, addressing both the medical and psychosocial impacts of cancer. Working in collaboration with a health plan member's primary cancer care provider, the Contigo Health® Centers of Excellence 360 Cancer Program offers expert medical opinions to help optimize cancer diagnosis, treatment, and outcomes. No matter where you live and work, you can have access to leading experts in the field, from across the country, through this virtual and in-person program.





Specialized TPA Plan Administration for Health Systems

Contigo Health® Sync Health Plan TPA is a uniquely flexible health plan administration product. We tailor employee benefits management to the unique needs of a health system's employer-sponsored health benefits plan to encourage increased domestic utilization and employee satisfaction.

- // Flexible options for data integration and network coverage
- // Integration of tailored care management programs, including utilization, case, disease, and maternity
- // A program that's designed to help maximize domestic utilization
- Reporting tools to help you analyze plan performance
- Outstanding employee satisfaction: 88 Health Plan Member Net Promoter Score³
- // Nearly 80% of our TPA clients are health systems4

Contigo Health has achieved a three-year accreditation from the National Committee for Quality Assurance (NCQA) for our Case Management offering, which is part of our Sync Health Plan TPA. Contigo Health's Case Management has met the rigorous quality standards and adheres to evidence-based practices set forth by NCQA. These practices ensure efficient and cost-effective case management and service delivery.

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare



is the most widely used performance measurement tool in health care. NCQA's website (ncga.org) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncga.org, on



^{2.} Contigo Health study of COE users (December 2024).

Effectiveness Data and Information Set (HEDIS®) Twitter @ncga, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.



^{3.} Contigo Health study of TPA users (December 2024).

^{4.} Contigo Health internal audit (2024).