

# A POWERFUL HEALTH BENEFITS PLATFORM MADE FOR TODAY'S EMPLOYER-SPONSORED HEALTH PLANS

More than ever, the people that lead and facilitate employer-sponsored health plans are focused on controlling runaway costs while offering health plan members optimal access to medical care and support.



## At Contigo Health, LLC, we are on a mission to build a new healthcare ecosystem to provide better healthcare for all.

Contigo Health, a consolidated subsidiary of Premier, Inc., is leading the way to financially sustainable healthcare. Contigo Health is a health benefits platform that leads direct-to-employer and direct-to-provider relationships. It is relentlessly focused on revolutionizing healthcare through appropriate, cost-effective, transparent, and thoughtful benefits design. Contigo Health® products include Sync Health Plan Administration, Centers of Excellence 360, Payvider Activation, and ConfigureNet™ Price Advantage, an out-of-network claims cost-containment solution.

### The Contigo Health Advantage

- // We're bringing transparency to the industry.
- // We're an ally in controlling costs.
- // We're simplifying the healthcare experience.
- // We're creating access from coast to coast and community to community.
- // We're improving outcomes and creating value along the care journey.

Introducing Contigo Health's integrated health benefits platform that will change the way you think about employer-sponsored health plans.

### The Right Solutions at the Right Time

Through innovative health plan products and solutions, we're working to address the distinct needs of employer- and provider-sponsored health plans that provide health insurance for nearly half of all Americans.

### Strengthened by Premier, Inc.

Premier, Inc., is on a mission to improve the health of communities. Premier is a leading performance improvement company serving more than 4,350 hospitals and health systems and approximately 300,000 other providers and organizations. As a consolidated subsidiary of Premier, Contigo Health is driven to create positive healthcare change and help provide access to cost-effective and high-quality care for all.



/// **ConfigureNet™**

Price Advantage

Meet ConfigureNet™, our large and rapidly expanding nationwide provider network enabling customers to have access to a full range of out-of-network physicians, specialists, hospitals, and healthcare facilities at a competitive price. Out-of-network claims savings are activated by ConfigureNet™ Price Advantage, our powerful cost-containment solution designed to protect people from the often unpredictable nature of out-of-network claims utilization. The ConfigureNet™ provider network also includes the Devon Health™ network, offering access to providers across PA, DE, NJ, and NY.

**ConfigureNet™ Price Advantage is the flexible claims repricing solution that's all upside.**

- // Use as your dedicated out-of-network cost-containment solution, or use on demand
- // Leverage it to optimize your current network constructs
- // Complement existing No Surprises Act solutions
- // Free upfront savings analysis
- // No payments until you start submitting claims and saving money
- // Know the cost: provider contracted rates are negotiated as payment in full and are not subject to balance billing
- // Get fair pricing: we work to deliver fair market price or better
- // U.S. provider locations in all 50 states

## Save everywhere.

We have pre-negotiated contracts with acute care hospitals, ancillary facilities, chiropractors, durable medical equipment suppliers, home health services, laboratories, mental health practitioners, MRI centers, network physicians, physical therapists, radiology centers, surgery centers, urgent care clinics, and more.



/// **Centers of Excellence 360**

A comprehensive, member-centered national centers of excellence program for health plan members.

As pioneers of centers of excellence (COE) for over 25 years, we're revolutionizing bundled-cost care to take even better care of health plan members and control costs. This program uniquely addresses the whole person. Unlike other COE programs, Contigo Health® Centers of Excellence 360 offers health plan members a more comprehensive experience. It ensures that all medical needs are managed, not just the specialty care members are receiving.

- // Programs include orthopedics, cancer, and heart surgery and weight loss surgery
- // A bundled case rate
- // Options of in-person or virtual care to help plan members seek care with less disruption to their family and work lives
- // Providers and facilities that are extensively vetted for quality care and follow strict protocols
- // Optimized care, convenience, and cost-effectiveness
- // Support throughout each plan member's journey
- // Exceptional member satisfaction: 83 Health Plan Member Net Promoter Score<sup>1</sup>

## Orthopedics

Providing the right care at the right time and place is the hallmark of our orthopedics offering. Contigo Health® Centers of Excellence 360 Orthopedics Program offers a more thorough approach to individual care plans, nonsurgical care (such as physical therapy and nutrition), and surgical optimization (for surgery-ready patients), which can lead to improved outcomes. Care plans include virtual services and in-person care.

## Cancer

When a person is facing a cancer diagnosis, they're going to have to make some of the most important decisions of their life. Our cancer program gives them a powerful advocate in their corner, addressing both the medical and psychosocial impacts of cancer. Working in collaboration with a health plan member's primary cancer care provider, the Contigo Health® Centers of Excellence 360 Cancer Program offers expert medical opinions to help optimize cancer diagnosis, treatment, and outcomes. No matter where you live and work, you can have access to leading experts in the field, from across the country, through this virtual and in-person program.





## /// Sync Health Plan TPA

### Specialized TPA Plan Administration for Health Systems

Contigo Health® Sync Health Plan TPA is a uniquely flexible health plan administration product. We tailor employee benefits management to the unique needs of a health system's employer-sponsored health benefits plan to encourage increased domestic utilization and employee satisfaction.

- /// Flexible options for data integration and network coverage (featuring ConfigureNet™ Price Advantage)
- /// Integration of tailored care management programs, including utilization, case, disease, and maternity
- /// A program that's designed to help maximize domestic utilization
- /// Reporting tools to help you analyze plan performance
- /// Outstanding employee satisfaction: 90 Health Plan Member Net Promoter Score<sup>2</sup>
- /// Over 70% of our health plan members are from health system clients

Contigo Health has achieved a three-year accreditation from the National Committee for Quality Assurance (NCQA) for our Case Management offering, which is part of our Sync Health Plan TPA. Contigo Health's Case Management has met the rigorous quality standards and adheres to evidence-based practices set forth by NCQA. These practices ensure efficient and cost-effective case management and service delivery.

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare

Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](https://www.ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](https://www.ncqa.org), on Twitter @ncqa, on Facebook at [facebook.com/NCQA.org/](https://www.facebook.com/NCQA.org/) and on LinkedIn at [linkedin.com/company/ncqa](https://www.linkedin.com/company/ncqa).



1. Contigo Health, study of COE users (December 2023).  
2. Contigo Health, study of TPA users (December 2023).



## /// Payvider Activation

### Provider-Sponsored Health Plan for Health Systems

A complete payvider solution. The Contigo Health® Payvider Activation program is, quite simply, everything a health system needs to become a payvider. It's a turnkey solution that includes a full stack of capabilities and proven methodology to help you successfully develop, deploy, and go to market. Becoming a payvider can be a great way to grow revenue and patient volumes and gain valuable market share—but only if it is done strategically and the health system has the focused resources needed to be successful.

Our Payvider Activation program is more than a product; it's a proven method designed specifically to help health systems:

- /// Combat payor control of your market by solidifying your growth strategy position
- /// Capture market share, build relationships with employers, and expand your brand
- /// Pursue a clearly defined, tailored path to growing your payvider product
- /// Make data-driven decisions with confidence
- /// Leverage our proven methodology and comprehensive support
- /// Grow your payvider program steadily with minimized risk and complexity
- /// Improve your patient mix and establish strategic relationships both in your community and nationally

Learn more about Contigo Health's comprehensive suite of solutions and how they can help your organization gain the edge you're looking for in today's climate. Speak with a knowledgeable Contigo Health Sales Advisor at 330-656-1072. Contigo Health—the real value in healthcare.