



# A POWERFUL HEALTH BENEFITS PLATFORM MADE FOR TODAY'S EMPLOYER-SPONSORED HEALTH PLANS

**contigo**health 

/// The Real Value in Healthcare.

---

Network/Payvider/COE/TPA



**At Contigo Health, LLC,  
we are on a mission to build  
a new healthcare ecosystem  
to provide better healthcare  
for all.**

**More than ever, the people that lead and facilitate employer-sponsored health plans are focused on controlling runaway costs while offering health plan members optimal access to medical care and support.**



At Contigo Health®, we're designing solutions that drive collaboration and direct contracting relationships between employers and providers—resulting in more affordable, appropriate care. We are the architects of employer-sponsored health plan solutions that lead to financially sustainable healthcare.

# The Contigo Health Advantage

// We're driving collaboration between employers and providers

// We're bringing transparency to the industry

// We're an ally in controlling costs

// We're simplifying the healthcare experience

// We're creating access from coast to coast and community to community

// We're improving outcomes and creating value along the care journey



**Introducing Contigo Health's integrated health benefits platform that will change the way you think about employer-sponsored health plans.**

## The Right Solutions at the Right Time

Through innovative health plan products and solutions, we're working to address the distinct needs of employer- and provider-sponsored health plans that provide health insurance for nearly half of all Americans.

## Strengthened by Premier, Inc.

Premier, Inc., a leading healthcare improvement company, unites an alliance of more than 4,400 U.S. hospitals and health systems and approximately 250,000 other providers and organizations to transform healthcare. With integrated data and analytics, collaboratives, supply chain solutions, and consulting and other services, Premier enables better care and outcomes at a lower cost. Premier is passionate about transforming American healthcare.





The Contigo Health ConfigureNet™ family of products includes Out-of-Network Wrap, Claims Repricing, and soon Primary Supplemental and Primary Network options.

Contigo Health ConfigureNet serves health plans across the country by reducing medical claims cost for payors and plan members.

A robust provider network with market-leading pricing for all health plans.

- // 900,000 contracted providers across 4.1 million U.S. locations spanning all 50 states and Puerto Rico
- // Pre-negotiated contracted rates for market-leading pricing
- // Savings that health plans can realize right away
- // Access to acute care hospitals, ancillary facilities, chiropractors, durable medical equipment suppliers, home health services, laboratories, mental health practitioners, MRI centers, network physicians, physical therapists, radiology centers, surgery centers, and urgent care clinics, and more coming soon
- // Seamless and frictionless integration—can plug and play with your current health plan design



# Centers of Excellence 360

A comprehensive, member-centered national centers of excellence program for health plan members.



As pioneers of centers of excellence (COE) for over 25 years, we're revolutionizing bundled-cost care to take even better care of health plan members and control costs. This program uniquely addresses the whole person. Unlike other COE programs, Centers of Excellence 360 offers health plan members a more comprehensive experience. It ensures that all medical needs are managed, not just the specialty care members are receiving.

- // Programs include substance use disorder, orthopedics, cancer, and soon heart and weight-loss surgery
- // A bundled case rate
- // Options of in-person or virtual care to help plan members seek care with less disruption to their family and work lives
- // Providers and facilities that are extensively vetted for quality care and follow strict protocols
- // Optimized care, convenience, and cost-effectiveness
- // Support throughout each plan member's journey
- // Exceptional member satisfaction: 85 Health Plan Member Net Promoter Score



## Substance Use Disorder

One in seven Americans report experiencing a substance use disorder.<sup>1</sup> In fact, substance use overall has increased 30 percent since the start of the pandemic.<sup>2</sup> The trend has become a costly challenge for employers. Designed alongside clinical partners, this program provides access to treatment tailored to the individual. Care includes virtual, home-based treatment through category pioneer Lionrock Recovery and in-person treatment through the world-renowned Hazelden Betty Ford Foundation. This approach allows the health plan member flexibility to maintain their family and work obligations while also focusing on getting better. All of this and a team that surrounds the health plan member through their treatment journey, on the health plan member's terms, with a program that aligns with their lifestyle.

## Orthopedics

Providing the right care at the right time and place is the hallmark of our orthopedics offering. Contigo Health Centers of Excellence 360 Orthopedics Program™ offers a more thorough approach to individual care plans, nonsurgical care (such as physical therapy and nutrition), and surgical optimization (for surgery-ready patients), which can lead to improved outcomes. Care plans include virtual services and in-person care.

## Cancer

When a person is facing a cancer diagnosis, they're going to have to make some of the most important decisions of their life. Our cancer program gives them a powerful advocate in their corner, addressing both the medical and psychosocial impacts of cancer. Working in collaboration with a health plan member's primary cancer care provider, the Contigo Health Centers of Excellence 360 Cancer Program™ offers expert medical opinions to help optimize cancer diagnosis, treatment, and outcomes. No matter where you live and work, you can have access to leading experts in the field, from across the country, through this virtual and in-person program.

1. Centers for Disease Control and Prevention. 2022. "Stigma Reduction." <https://www.cdc.gov/stopoverdose/stigma/index.html>.  
2. Hazelden Betty Ford Foundation. 2021. "Americans Increasing Substance Use to Cope with Mental Strain; Parents at Highest Risk." <https://www.hazeldenbettyford.org/press-release/mental-health-index-report>.



## /// Sync Health Plan Administration

Contigo Health Sync Health Plan Administration TPA™ is a uniquely flexible health plan administration product. We tailor employee benefits management to the unique needs of a health system's employer-sponsored health benefits plan to encourage increased domestic utilization and employee satisfaction.



## Specialized TPA Plan Administration for Health Systems

- /// Flexible options for data integration and network coverage (featuring ConfigureNet Out-of-Network Wrap™)
- /// Integration of tailored care management programs, including utilization, case, disease, and maternity
- /// A program that's designed to help maximize domestic utilization
- /// Reporting tools to help you analyze plan performance
- /// Outstanding employee satisfaction: 88 Health Plan Member Net Promoter Score
- /// Over 70% of our health plan members are from health system clients

# /// Payvider Activation

A complete payvider solution. The Contigo Health Payvider Activation™ program is, quite simply, everything a health system needs to become a payvider. It's a turnkey solution that includes a full stack of capabilities and proven methodology to help you successfully develop, deploy, and go to market. Becoming a payvider can be a great way to grow revenue and patient volumes and gain valuable market share—but only if it is done strategically and the health system has the focused resources needed to be successful.



## Provider-Sponsored Health Plan for Health Systems

**Our Payvider Activation program is more than a product; it's a proven method designed specifically to help health systems:**

- /// Combat payor control of your market by solidifying your own strategy position
- /// Capture market share, build relationships with employers, and expand your brand
- /// Pursue a clearly defined, tailored path to growing your payvider product
- /// Make data-driven decisions with confidence
- /// Leverage our proven methodology and comprehensive support
- /// Grow your payvider program steadily with minimized risk and complexity
- /// Improve your patient mix and establish strategic relationships both in your community and nationally



/// The Real Value in Healthcare.

---

Network/Payvider/COE/TPA

Learn more about Contigo Health's comprehensive suite of solutions and how they can help your organization gain the edge you're looking for in today's climate. Speak with a knowledgeable Contigo Health Sales Advisor at 330-656-1072. Contigo Health—the real value in healthcare.